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**AGENDA FOR THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE**

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Members of the Environment and Regeneration Scrutiny Committee are summoned to a meeting, which will be held in Committee Room 4, Town Hall, Upper Street, N1 2UD on **11 September 2017 at 7.30 pm.**

**Yinka Owa**  
**Director – Law and Governance**

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Despatched : 1 September 2017

Membership

Councillor Rowena Champion (Chair)  
Councillor Mouna Hamitouche MBE (Vice-Chair)  
Councillor Raphael Andrews  
Councillor Gary Doolan  
Councillor Caroline Russell  
Councillor Troy Gallagher  
Councillor Gary Heather  
Councillor Clare Jeapes  
Councillor Alice Perry

Substitute Members

Councillor Dave Poyser  
Councillor James Court  
Councillor Satnam Gill OBE  
Councillor Nurullah Turan  
Councillor Theresa Debono  
Councillor Alex Diner  
Councillor Angela Picknell

**Quorum is 4 members of the Sub-Committee**



<b>A.</b>	<b>Formal Matters</b>	<b>Pages</b>
1.	Apologies for Absence	
2.	Declarations of Substitute Members	
3.	Declarations of Interest	

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

**\*(a)Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.

**(b) Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.

**(c) Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.

**(d) Land** - Any beneficial interest in land which is within the council's area.

**(e) Licences-** Any licence to occupy land in the council's area for a month or longer.

**(f) Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.

**(g) Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to **all** members present at the meeting.

4.	Minutes of Previous Meeting	1 - 6
5.	Public Questions	
6.	Chair's Report	
	For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.	

<b>B.</b>	<b>Items for Decision/Discussion</b>	<b>Pages</b>
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1.	2017/18 QUARTER 1 PERFORMANCE REPORT-ENVIRONMENT	7 - 10
2.	HOUSEHOLD RECYCLING IN ISLINGTON - Presentation	11 - 18
3.	IMPROVING RECYCLING PERFORMANCE IN ISLINGTON - Presentation (To Follow)	
4.	DRAFT SCRUTINY INITIATION DOCUMENT	19 - 20
5.	WORK PROGRAMME 2017/18	21 - 22

**C. Urgent non-exempt items (if any)**

Any non-exempt items which the Chair agrees should be considered urgent by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

**D. Exclusion of press and public**

To consider whether, in view of the nature of the remaining items on the agenda, it is likely to involve the disclosure of exempt or confidential information within the terms of the Access to Information Procedure Rules in the Constitution and, if so, whether to exclude the press and public during discussion thereof.

**E. Confidential/exempt items**

**Pages**

**F. Urgent exempt items (if any)**

Any exempt items which the Chair agrees should be considered urgently by reason of special circumstances. The reasons for urgency will be agreed by the Chair and recorded in the minutes.

The next meeting of the Environment and Regeneration Scrutiny Committee will be on 17 October 2017

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London Borough of Islington

## Environment and Regeneration Scrutiny Committee - 11 July 2017

Minutes of the meeting of the Environment and Regeneration Scrutiny Committee held at Committee Room 5, Town Hall, Upper Street, N1 2UD on 11 July 2017 at 7.30 pm.

**Present:**           **Councillors:**           Champion (Chair), Hamitouche (Vice-Chair), Andrews, Russell, Heather and Jeapes

### Councillor Rowena Champion in the Chair

**128**        **APOLOGIES FOR ABSENCE (Item A1)**

Apologies were received from Councillors Doolan, Gallagher and Perry.

**129**        **DECLARATIONS OF SUBSTITUTE MEMBERS (Item A2)**

There were no declarations of substitute members.

**130**        **DECLARATIONS OF INTEREST (Item A3)**

There were no declarations of interest.

**131**        **MINUTES OF PREVIOUS MEETING (Item A4)**

**RESOLVED:**

That the minutes of the meeting held on 15 May 2017 be confirmed as an accurate record of proceedings and the Chair be authorised to sign them.

**132**        **PUBLIC QUESTIONS (Item A5)**

A member of the public enquired on whether the Display Energy Certificates for all council buildings including the town hall had been updated.

In response, the Chair advised that relevant officers would respond to him and Committee Members on this issue in due course.

**133**        **CHAIR'S REPORT (Item A6)**

In response to the Chair's suggestion on future meetings of the committee commencing at 7.30 instead of 7.00pm, Members welcomed the new start time.

The Chair informed the meeting that on Friday 30 June, some Members of the Committee visited the Ecological centre in Gillespie Park, met staff of the centre and 'Friends of the

Park' volunteers to understand the operations and the challenges. The Chair advised that it was an informative visit and would hope that similar visits could be undertaken to other open spaces within the borough by the Committee later in the year.

The Chair advised Members that a site visit to the Bunhill Heat and Power Centre, was being organised around the autumn period as it would provide Members the opportunity to witness the ongoing construction with regards to the second phase of the project.

**134 REGENERATION OF RETAIL AREAS SCRUTINY REVIEW - FINAL REPORT (Item B1)**

In the discussion the following points were made:

- The Chair informed the meeting that due to an administrative error a recommendation had been omitted from the final report and that this had been tabled for Members consideration. The Chair also highlighted a few typographical errors in one of the recommendations.
- A suggestion to include an additional recommendation to protect long standing local businesses from the impact of regeneration activities was noted. The exact wording of the additional recommendation to be delegated to the Chair and the Head of Economic Development Projects and Transport Planning.
- Members were advised that the Council was in the process of developing its Economic Development Strategy and that recommendations from the review would be incorporated into the process.

Councillor Russel moved a motion to include an additional recommendation to protect local businesses from the impact of regeneration plans in local areas.

This was seconded by Councillor Champion.

The Chair on behalf of the Committee expressed their appreciation to Councillor Court, Officers and the various contributors who had participated in the review.

**RESOLVED:**

1. That the final report be agreed subject to including an additional recommendation which aims to protect local businesses from the impact of regeneration plans in local areas.
2. That the changes be agreed by the Chair in conjunction with the relevant Officer and submitted to the Executive.

**135 AIR QUALITY - OFFICER UPDATE (Item B2)**

Paul Clift, Environmental Health Manager and Jo Shaw, Environmental Project Officer updated the meeting on issues around Air Quality, its ongoing projects and its challenges.

In the discussion the following points were made:

- A new Air Quality Action Plan within an overarching Air Quality Strategy will be agreed by 2018.
- The Council in conjunction with neighbouring authorities and businesses had participated in a number of projects aimed at reducing air pollution from businesses, such as the City Fringe Zero Emissions Network, Zero Emissions Network (ZEN), a Low Emission Neighbourhood and a freight consolidation initiative with the London boroughs of Camden and Enfield.
- The Council had also worked on anti-idling projects with schools, businesses and during events at the Emirates Stadium and elsewhere in the community on 'Action Days'. With regard to vehicle idling, Members were informed that although this was against the law in Islington and drivers can be issued with fixed penalty notices, the law requires officers to ask a driver to switch off and if they don't comply to that request, only then can a FPN be served. Although the legislation is weak regarding FPNs, the idling projects were a good opportunity to raise awareness and educate drivers on their part in causing air pollution hotspots, such as at school gates, rather than simply serving a fixed penalty notice. In response to a question, the meeting was advised that enforcement of idling is undertaken by two dedicated response teams and members of the Pollution Team (totalling approximately 30 officers) who will patrol hot spot areas such as outside school gates, bus stands and the Emirates Stadium on event days, as well as responding to complaints
- In response to a question on the level of public awareness/campaign about pollution caused by idling vehicles, Members were advised that the Council was part of a City of London initiative, funded by the Mayor of London which was a high profile London wide campaign involving 10 boroughs. Islington has received media attention as part of this campaign from local press and was featured on BBC Breakfast news.
- The Environmental Health Manager informed Members that all local authorities within Air Quality Management Areas are required by both DEFRA and for London, the Office of the Mayor of London, to undertake an audit known as an Annual Status Report where local actions and information on air pollution levels are reported on a yearly basis. The Annual Status Report is also published on the Council website.
- The meeting was informed that addressing air pollution requires working in partnership across different Council departments, with neighbouring authorities, in the community and with businesses More specifically with planning, Islington presently through its policy on home building programmes and its permitted development does not promote car ownership.
- strategy was launched, the Officer acknowledged that although there was still more work to be done, there had been an overall improvement in air quality over recent years. The Council now complies with the majority of the EU/UK air quality limit values with the exception of the annual mean level for Nitrogen dioxide which was breached on main roads in the borough. Islington in common with other London boroughs and urban areas across the country, continues to breach the Nitrogen dioxide annual limit value, and Members were notified that this was the reason for the legal action against the UK government by Client Earth and the issuing of an air quality action plan by Defra, which the Council, via Councillor Webbe had responded to during a recent consultation. This long standing legal action by Client Earth and the issuing of the action plan by Defra had been widely covered in the media as

awareness of air pollution increases across the community. In this respect the Officer indicated that the Council continues to encourage its' residents to sign up to the free air TEXT service to receive alerts on days of high air pollution, which allows them to make plans to avoid pollution by changing travel plans, by taking back street walking or cycling routes or preparing themselves by carrying or taking medication. Members were informed that Islington had helped develop and coordinates the air TEXT service on behalf of all the London boroughs and beside air pollution alerts, can also alert people of high UV, pollen and temperature levels. The air TEXT alerts are sent to subscribers via a text, an email, to a home phone, via social media such as Twitter, an App, or by logging into the website [www.airtext.info](http://www.airtext.info) .

- Air pollution was of considerable importance and high on the agenda not only locally but nationally in the context of being a public health emergency. The Council recognises that the main source of air pollution locally in Islington is from road traffic, with a large contribution of this being the fumes from diesel fuelled vehicles. The Council does not consider there to be a clean diesel vehicle and acknowledges the failure of diesel vehicle EU emission standards to deliver the real world improvements in air quality promised from laboratory testing.
- With regards to concerns about dirty air being emitted from diesel vehicles, the meeting was advised that this was being addressed through the Mayor's Air Quality and Transport Strategies with plans, for example, to phase out diesel black cabs in London from 2018, where from the 1<sup>st</sup> January 2018, taxis presented for licensing for the first time will need to be Zero Emission Capable. The Officer also indicated that the Council was in consultation with Transport for London and the Greater London Authority on ensuring that the necessary infrastructure was in place for the smooth transition over to the use of electric and hybrid vehicles. Issues such as the siting and accessibility of charging points for private hire mini cabs using electric and hybrid cars were being discussed.
- The Officer advised that the impact of air pollution on public health was being considered as a topic by the Health & Care Scrutiny Committee. The Environmental Health Manager agreed to keep the Committee informed of any developments that may arise from the Committee's review which is due to commence on the 14<sup>th</sup> September 2017, with a Scrutiny Initiation Document currently being jointly drafted by Officers from Public Health and Public Protection.

The Chair thanked the Officers and requested that due to the importance of this issue in the context of both road safety and public health concerns, the Committee would welcome it to be included as an item on the agenda for consideration.

**RESOLVED:**

That the Committee be kept informed of outcomes from the review to be undertaken by the Health and Care Scrutiny Committee on Air Quality and Public Health.

**136**

**SCRUTINY TOPICS - 2017/18 (Item B3)**

**RESOLVED:**

## **Environment and Regeneration Scrutiny Committee - 11 July 2017**

1. That the main scrutiny topic for 2017/18 would be Recycling.
2. That the Scrutiny Initiation Documents be drawn up and agreed in principle by the Chair and Vice Chair and the scope of the scrutiny is to be formally agreed at the next meeting.
3. That as part of the review, site visits to the North London Waste Authority, Hornsey Street depot and Bywaters be organised.
4. That Officers facilitate a presentation regarding Recycling to Committee.
5. That Officers facilitate a meeting with residents in Council Estates
6. That the work programme reflecting the above be considered at the next meeting.

### **137 WORK PROGRAMME 2017/2018 (Item B4)**

#### **RESOLVED:**

That the work programme be updated prior to the next meeting.

The meeting ended at 9.30pm

**CHAIR**

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**Report of: Executive Member for Environment and Transport**

Meeting of	Date	Agenda Item B1	Ward(s)
<b>Environment and Regeneration Scrutiny Committee</b>	<b>11 September 2017</b>		<b>All</b>

Delete as appropriate	<del>Exempt</del>	Non-exempt
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## Report: 2017/18 Quarter 1 Performance Report – Environment

### 1. Synopsis

- 1.1 Each year the Council agrees a set of performance indicators and targets which help us to monitor progress in delivering corporate priorities and working towards our goal of making Islington a fairer place to live and work.
- 1.2 Progress is reported on a quarterly basis through the Council's Scrutiny function to challenge performance where necessary and to ensure accountability to residents.
- 1.3 This report sets out a progress update for those indicators related to Environment and Transport during the first quarter of 2016-17.

### 2. Recommendations

- 2.1 To note progress to the end of Quarter 1 against key performance indicators.

### 3. Background

- 3.1 The Council routinely monitors a wide range of performance measures to ensure that the services it delivers are effective, respond to the needs of residents and offer good quality and value for money.
- 3.2 Last year, rather than Policy & Performance Scrutiny Committee (PPS) scrutinising all quarterly performance reporting, a new approach was agreed whereby each of the four theme based scrutiny will be responsible for monitoring performance in their own areas.

## 4. Quarter 3 update on Environment performance

Objective	PI No	Indicator	Frequency	Q1 Actual Apr-June	Q1 Target Apr-June	Target 2017-18	On/Off target	Same period last year	Better than last year?
<i>Effective disposal of waste and recycling</i>	ER1	Percentage of household waste recycled and composted	Q	<b>31.6% (16/17 prov)</b>	35.6%	35.6%	<b>off</b>	30.6%* (15/16)	<b>yes*</b>
	ER2	Number of missed waste collections - domestic and commercial (per calendar month)	M	tbc**	450	450	<b>tbc</b>	441 (average)	<b>tbc</b>
	ER6	Number of reported flytips (all land types, per calendar month)	M	tbc**	n/a	none	<b>n/a</b>	291 (average)	<b>tbc</b>
<i>Deal promptly with planning applications</i>	ER3	a) Percentage of planning applications determined within 13 weeks or agreed time (majors)	M	<b>100% (Q1)</b>	90%	90%	<b>on</b>	90.0%	<b>yes</b>
		b) Percentage of planning applications determined within the target (minors)	M	<b>83.2% (Q1)</b>	84%	84%	<b>off</b>	80.2%	<b>yes</b>
		c) Percentage of planning applications determined within the target (others)	M	<b>81.8% (Q1)</b>	85%	85%	<b>off</b>	81.3%	<b>yes</b>
<i>Promote and increase use of leisure centres</i>	ER4	Number of leisure visits	Q	<b>576,145</b>	519,612	2,188k	<b>on</b>	624,655	<b>no</b>
<i>Tackle fuel poverty</i>	ER5	Residents' energy cost savings (annualised)	Q	<b>£28,211</b>	£15,450	£182,500	<b>on</b>	£22,784	<b>yes</b>

\* The 15/16 recycling rate was originally published by Defra as 29.4%, but with their approval, has now been amended to 30.6% based on upload of revised tonnages.

### Effective disposal of waste and recycling

- 4.1 Audited quarterly **recycling rate** data from Waste Data Flow come in around three months after the end of the quarter. The provisional Islington rate for 16/17 is 31.6% with the final rate being published by DEFRA in the Autumn. Although this is lagging behind the ambitious NLWA target, it is up nearly one percentage point on the previous year's revised rate (see \* above).
- 4.2 The originally published recycling rates of all NLWA boroughs dropped in 15/16, mainly attributed to tighter industry-wide regulatory controls around contamination levels. However, for 16/17 Islington's rate remains the third highest of the twelve Inner-London Boroughs so performing well in benchmarking terms.
- 4.3 The provisional 16/17 figure for **residual (non-recycled) waste per household** is 381kg, exceeding the NLWA target of 413kg, our best ever result, and second lowest of all London Boroughs.
- 4.4 **\*\*Waste collections data** is not currently available due to issues with the Contender software. This has been escalated with Digital Solutions and a resolution is hoped for shortly. Q1 figures will be laid round at the meeting if available. Performance in 16/17 was under pressure due to ongoing vehicle availability and reliability issues of an ageing fleet, and also particularly in Q4 due the

extensive collection rounds changes. In February and March, there were a total of 3516 reported missed collections, though raw April data suggested that the trend was then improving. New vehicles have also now started to arrive, supporting improvement longer term.

- 4.5 Members recently asked for a **dumping/fly-tipping indicator**, and this is now added as a monthly measure in ER6 above. This is the total number of reported fly-tips across all land types and waste types, and the total for 16/17 was 3,011 compared to 4,174 in the previous year, a reduction of 28%. Unfortunately, the current Contender software problems mean that no Q1 data is available for this indicator either but current fly-tip numbers will be reported as soon as possible.

Deal promptly and effectively with planning applications

- 4.6 **Planning applications** performance for Majors remains very strong, with Q1 at 100% after 16/17 came in at 97.9%, and Q1 last year standing at 90%. Both Minors and Others have dipped slightly below target for Q1, but only because of the putting through of already 'out of time' applications at the beginning of the new year, and performance is expected to improve again for Quarters 2-4 (as last year).
- 4.7 In benchmarking terms for the most recent 12-month period for which data has been published (Q1-4 16/17), the Council's performance is in the top quartile of all London Borough's for Majors, borderline top quartile for Minors, and 2<sup>nd</sup> quartile for Others.

Promote and increase use of public facilities

- 4.8 **Total Leisure visits** during Q1 are 11% over the contractual target, although 7.8% down on the same period last year. This latter is due to the major building projects at Sobell (Trampoline Park Sports Hall is half closed) and at Highbury Pools (one small temporary studio in place rather than two large studios, and no health suite).

Resident's energy cost savings

- 4.9 The Quarter 1 **annualised estimated energy cost savings** for residents has started the year strongly and ahead of target. This performance indicator is an aggregated measure of estimated savings achieved by residents through Warm Home Discount, Debt Relief and Energy Doctor (EDTH) visits. In Q1, Islington Energy Doctor visits were substantially ahead of target due to the unanticipated surge of local visits to meet the Year 1 EDF contract that started late and ran through to May. We expect this measure to settle during the rest of the year.

**Report author:**

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Final Report Clearance

Signed



31.8.17

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Date

.....  
Executive Member for Environment and Transport

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 ISLINGTON

## Environment Scrutiny Review Committee – recycling scrutiny

Matthew Homer  
11 September 2017  
DRAFT

 ISLINGTON

## Household recycling in Islington

- Policy and strategy context
- Services
- Performance
- NLWA
- Better recycling sites
- Tackling contamination and fly-tipping
- Private rented sector
- Food waste
- Technology
- Summary

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## Islington Council's waste strategy

- Annual Waste Minimisation and Recycling Action Plan agreed by Executive Committee
- Last report 29 September 2016

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## Waste Minimisation and Recycling Action Plan 2016-17

- **Aim**
  - To provide quality recycling services that meet the needs of residents and to reduce the amounts of municipal waste sent for disposal via landfill or incineration.
- **Objectives**
  - To build awareness for the need to recycle/re-use through effective communication
  - To identify opportunities to implement better quality and more cost effective methods of recycling
  - To seek to achieve a 2016/17 recycling rate for waste from households of 35.2% and that supports the NLWA recycling target of 50% by 2020
  - To achieve a household waste (not recycled) rate of no more than 413kg during 2016/17
  - To support the NLWA partnership and the implementation of its waste strategy

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## About Islington's recycling targets

- Executive committee agreed in 2010 to 'work towards a recycling target in line with that agreed in the NLWA IAA agreement with appropriate interim targets to ensure sufficient progress is made towards that target.
- IAA included waste flow models for each Borough, setting out recycling targets
- Interim targets included in 2012-13 executive committee report
- IAA finally approved in 2014 following cessation of NLWA procurement for new facilities
- Waste flow models removed, but includes a commitment to 'work towards the prevailing North London Joint Waste Strategy and the Waste Framework Directive target of recycling 50% of waste from households by 2020, or any jointly agreed successor targets

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## Compulsory recycling policy

- Mustn't thrown away anything that can be recycled using the service provided to you at home
- Applies to all homes
- Applies to all recycling streams (i.e. mixed dry recycling, food, garden, where service provided)
- Enforcement only practical for street properties, rather than homes with communal bins
- Legislation change makes enforcement much harder
- Currently, no active enforcement

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## North London Waste Authority




- Statutory waste disposal authority for
  - Islington
  - Six other north London Boroughs
- Funded through levy
- Menu pricing - different prices per tonne for different waste streams
  - Residual £85.32
  - Mixed Organics £60.85
  - Commingled £48.16
- Recycling in 2016/17 reduced disposal costs by ~ £650k

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## NLWA Joint waste Strategy



- 2004-2020, last updated 2009
- 50% recycling target by 2020
- Will be updated in the context of the NLHPP and the Mayor's new Environment Strategy

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## Mayor of London's draft Environment Strategy

- Make London a 'zero waste city'
- no biodegradable or recyclable waste sent to landfill by 2025
- 65% of London's municipal waste recycled by 2030
  - ("municipal waste" household waste or business waste that is similar in composition irrespective of who collects or disposes of it)
- 50% recycling by 2025, 60% by 2030 for Local Authority collected waste

ISLINGTON

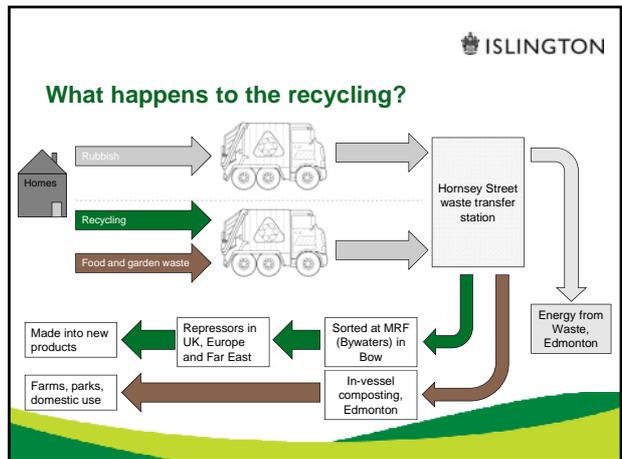
## Islington Council recycling services for residents

- Collection of mixed dry recycling **offered** to all residents
- Minimum weekly recycling and refuse collections
- All street properties have food and garden waste collections
- Communal recycling bins for estates
- Nightly collections for flats above shops

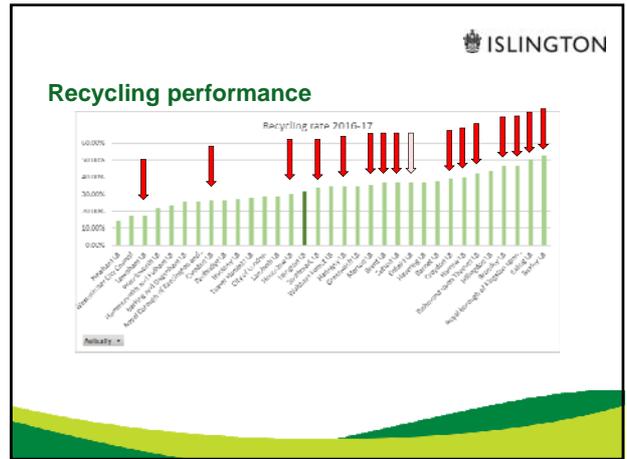
ISLINGTON

## Recycling and residual waste collections from homes

Housing type	Residual waste	Mixed dry recycling	Food waste	Garden waste	Frequency
Street houses, HMOs and small blocks (<7 properties)	No container provided	Green box Clear sacks (collect from libraries)	Kitchen waste caddie and box Biobag liners (collect from libraries)	Reusable bag	Weekly, same day, same vehicle
Street houses etc with no frontage	No container provided	Clear sacks (delivered and collect from libraries)	Kitchen waste caddie and box Biobag liners (collect from libraries)	Reusable bag	Weekly, same day, same vehicle
Blocks of flats (> 6 properties)	Communal wheeled bins (rented or purchased)	Communal recycling sites	Communal recycling sites (some)	None	Weekly or more
Flats above shops	No container provided	Clear recycling sites (delivered and collect from libraries)	None	None	Daily, same time, same vehicle







- ISLINGTON
- ### NLWA partnership working
- 
- Waste prevention
  - Recycling communications

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- ### NLWA joint Waste Prevention Plan
- 
- Outreach activities to promote food waste reduction and recycling through face-to-face conversations with residents
  - Community exchange events entitled 'Give and Take' days
  - Clothing repair and upcycling events
  - Annual Waste Prevention Exchange
  - Schools waste education programme
- Budget of £461k in 2016-17.

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### NLWA Communications Campaign on Household Recycling

"Save Our Stuff" - three year recycling NLWA campaign  
Three year budget totalling £915k

Aims:

- Inspire, motivate and re-energise 18-34 (Millennials) to make recycling the right thing to do.
- Deliver a high level, non instructional campaign
- Used variety of digital advertising and social media
- Over 6 million impressions, 49k visits to campaign website

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- ### Education and engagement
- i-recycle centre
    - Interactive classroom facility at RRC, curriculum linked education programme
    - Resource cut
  - Door knocking
    - Door knocking effective way of engaging with residents
    - Green Team / 'Recycling Champions'
  - No identified communications budget or resource
  - Website (1,000 visits per day)
  - Social media (facebook, twitter)
  - Communications to support individual projects or service changes
  - Heavily dependant on NLWA for outreach
-

### Recycling on estates

- Focus on
  - Improving recycling sites
  - Reducing contamination and fly-tipping
- Communications
  - Door knocking during recycling week
  - Clear recycling sack pilot
  - Electronic screens on estates
- Performance
  - Difficult to gauge
  - Bin sensors / bin weighing may provide performance info



### Better recycling sites

- A three year project for improving communal recycling sites
- Capital fund budget of £250K for each year agreed as part of the 2016/17 budget
- Enclosures for recycling containers, improved signage and containers, and communications
- Aim
  - to improve existing communal and estate recycling sites
  - to reduce contamination and fly-tipping

### Better recycling sites

Year 1 improvements 2015/16

- 20 x separate recycling sites on housing and street sites
- 46 x separate recycling bins housed
- Variety of enclosures used depending on the site/surrounding environment
- 300 new recycling site signs
- 50 food waste bin housing units
- 5 new CCTV camera systems
- 90 recycling bins replaced with new
- Lid locks

### Better recycling sites - examples



Andover Estate



Bath Street



Cottenham House



Food bin enclosures

### Better recycling sites - year 2 proposals

- Additional new enclosures for up to 100 recycling containers (approximately 25 locations)
- Additional new enclosures for up to 80 communal food waste containers
- New signs installed at 300 recycling sites
- New or as new refurbished containers to replace 300 old recycling containers
- New 'reverse lid' design if available
- Contributory / match funding

### Tackling contamination and fly-tipping

**Contamination** – anything in the recycling stream that we cannot recycle, e.g.

- Food waste in recycling bins
- Nappies
- Large items
- Black refuse sacks



**Impacts**

- Rejected loads
- Affects recycling rate
- Costs more to empty and dispose of
- Affects public perception of recycling facilities

### Tackling contamination - Communication

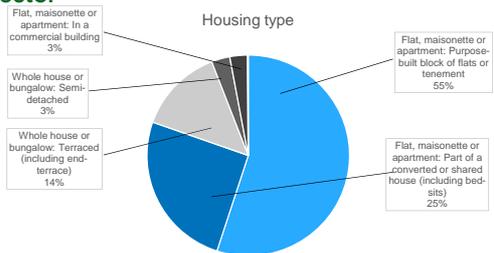
Work closely with crews and caretakers to identify 'contamination sites'  
Range of actions taken...

- Clear, standard signage
- "No Black Bags or Rubbish" bin lid stickers
- New bins have green lids
- Stickers informing about consequences of fly-tipping and dumping at public recycling sites
- Communicate fly tipping enforcement actions
- Promote bulky waste collection service
- Letters and leaflets to local residents
- Direct engagement with residents, officers etc

### Tackling contamination - operational measures

- Crews and caretakers check bins, remove contamination if safe
- Report contamination and sticker the bin
- Review with stakeholders
- Lock lids where necessary – prevents large items and bags being placed in bin
- Improve recycling bins, lids, enclosures, signage etc
- Review location / accessibility of recycling and refuse bins
- CCTV used to monitor bring sites worst for contamination and dumping
- Work closely with concierge CCTV team to gather evidence
- Enforcement action taken by Compliance Team

### Improving recycling in domestic rented sector



### Resource London report

- Domestic private rented sector is having a negative impact on recycling performance and street scene issues
- No silver bullet
- Range of locally relevant interventions delivered by number of stakeholders



### Recommendations

- Series of recommendations focusing on relationship between
  - Local Authority and landlords
  - Local Authority and tenants
  - Landlords and tenants
- 'Educate and encourage'
  - Improved communications
  - Collaboration
  - Tenancy agreements
- 'Enact and enforce'
  - Clear waste management policies
  - Licensing schemes
  - Enforcement
- Reviewing report and developing an action plan

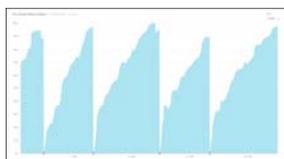
### Food waste

- All door to door properties
- Approximately 20,000 estate properties
- Issues
  - Low participation
  - Contamination
  - Hygiene / 'yuck' factor
- Opportunities
  - Residents like the service
  - Potential for increasing usage
  - Improving sites with new enclosures
  - Extend to other estates
  - On street sites for flats above shops



### Technology

- Bin sensors
  - Hourly volume fill levels
  - Predicts / alerts full bins
- Bin weighing
  - Weight of content when in emptied
- Performance information
  - Potential to provide estate level recycling info
  - Target comms at low performing estates
  - Monitor impact of comms
  - League tables?
  - Incentives?



### Summary

- Comprehensive services provided to residents
- Participation in recycling could be higher
  - Food waste
  - Estates
- Improving perception by improving recycling sites
- Work to be done with landlords and tenants
- Alternative container options for street properties
- Technology may help target resources
- Lack of persistent communications and engagement

### Environment Scrutiny Review Committee – recycling scrutiny

Thank you

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<b>DRAFT SCRUTINY REVIEW INITIATION DOCUMENT (SID)</b>
Review: Domestic Recycling
Scrutiny Review Committee: Environment & Regeneration Scrutiny Committee
Director leading the review: Bram Kainth
Lead Officer(s): Matthew Homer
Overall aim: To reduce the amount of waste going to incineration or landfill by increasing the amount of domestic recycling
Objectives of the review: <ul style="list-style-type: none"><li>• To build on the Council's Waste Minimisation and Recycling Action Plan 2016/17</li><li>• To understand Islington's current performance and its targets</li><li>• To understand the legal and policy framework in which the Council operates to determine whether it can be strengthened</li><li>• To understand current strategies and their effectiveness (including cost effectiveness)</li><li>• To understand what internal and external resources are available and how they are used</li><li>• To understand specific issues in relation to the quality of recycling, in particular contamination, and to consider measures to improve it</li><li>• To understand operational and cultural barriers to recycling in particular among certain hard to engage groups and to consider measures to overcome such barriers</li><li>• To consider measures to increase the amount and type of recycling among those who already recycle eg food waste</li><li>• To consider operational issues which might increase participation eg layout and capacity of waste and recycling bins on estates</li><li>• To consider whether alternative or additional educational or communication strategies could assist</li><li>• To consider, briefly, the role of waste reduction and Islington's strategy in this regard</li></ul>
How is the review to be carried out:  The Committee will: <ol style="list-style-type: none"><li>1. review the effectiveness of the Council's current recycling strategy and</li><li>2. make recommendations for further measures to work towards the NLWA target of 50% recycling by 2020</li></ol> Types of evidence <ol style="list-style-type: none"><li>1. It is proposed that oral evidence is taken from:</li></ol>

- Islington Council officers:  
 Matthew Homer – Street Strategy Manager  
 Bill Sinfield – Operations Service Manager  
 Tony Ralph – Head of Street Environment Service  
 Jo Murphy - Service Director - Homes and Communities  
 David Salenius - Principal Housing Manager - Estate Services
- Officers from neighbouring boroughs
- Claudia Webbe - Executive Member for Environment & Transport
- London Resources
- North London Waste Authority
- Tenants and Residents Associations

2.Documentary evidence

3.Scrutiny visits including to recycling and waste depots and housing estates

Programme	
Key output:	To be submitted to Committee on:
1. Scrutiny Initiation Document	11 September 2017
2. Draft Recommendations	26 February 2018
3. Final Report	17 April 2018

**DRAFT WORK PROGRAMME  
ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE  
2017/18**

**11 September 2017**

- 1) Quarter 1 Performance Indicator Report (Environment)
- 2) Household Recycling in Islington – Presentation by Street Scene Strategy Manager
- 3) Improving Recycling Performance in Islington – Presentation from London Resources
- 4) To agree Draft SID
- 5) Work Programme

**17 October 2017**

- 1) Quarter 1 Performance Indicator Report (Employment)
- 2) Annual Report 2016/2017 on Economic Development
- 3) Witness/Evidence gathering
- 4) Work Programme

**14 November 2017**

- 1) Quarter 2 Performance Indicator Report (Environment)
- 2) Quarter 2 Performance Indicator Report (Employment)
- 3) Smart Cities Scrutiny Review -12 month report back
- 4) Work Programme

**25 January 2018**

- 1) Witness/Evidence gathering
- 2) Work Programme

**26 February 2018**

- 1) Quarter 3 Performance Indicator Report – Q3 ( Environment)
- 2) Quarter 1 Performance Indicator Report (Employment)
- 3) Work Programme

**17 April 2018**

- 1) Performance Indicator Report – Q4 ( Employment)
- 2) Executive Member Annual Report (Economic Development)
- 3) Performance Indicator Report – Q4 ( Environment )
- 4) Executive Member Annual Report (Environment)

**26 June 2018**

- 1) Performance Indicator Report – Q4 (Employment)
- 2) Work Programme
- 3) Scrutiny Topics (2018/19)

**Topics To Be Considered**

- 1) The Mayor of London's 'Energy for Londoner' proposals
- 2) The Ultra-Low Emission Zone consultation

- 3) Funding that the Mayor of London had made available for Local Implementation Plans and the projects the council could bid for money for
- 4) Site visit to Recycling Depot and Waste Depot